

# HOW TO REPORT WORK RELATED INJURIES TO CONSOLIDATED BENEFITS RESOURCES (CBR)

**CLAIMS ARE MOST EFFECTIVELY RESOLVED WHEN REPORTED  
WITHIN 24 HOURS OF THE EMPLOYEE'S REPORT OF INJURY.**

## **STEP 1**

Once an injury has occurred, be certain to obtain appropriate medical care for your employee.  
Report the claim to CBR as soon as possible via:

**Online Reporting:** [www.CBRCloud.com](http://www.CBRCloud.com)  
**Email:** [newclaim@cbremail.com](mailto:newclaim@cbremail.com)  
**Fax:** (918) 594-5171 or (888) 594-5171

We understand that there may be a delay in completing all of the forms, but please submit the **First Report of Injury Form ASAP** and send the other forms once complete. Please encourage your supervisors to submit the claim within 24 hours of the accident.

State law requires medical treatment to be offered within 5 days of the notice of injury to retain employer choice of treating physician. If treatment not offered within 5 days of notice of injury, the employee can choose the treating physician, so it is important to obtain treatment as soon as possible. If the employee refuses medical treatment, have them sign a statement that they refused treatment and send it to CBR.

## **STEP 2**

After sending a FROI to CBR, forward any medical bills to CBR and ask the medical provider to send their bills directly to CBR as well.

**NOTE:** Employees should be advised that any bills related to their on-the-job injury received at their home should be brought to you to be forwarded to CBR.

## **STEP 3**

Keep in close contact with your injured employees regarding their treatment and off-work status. If they have questions that you cannot answer, they may call CBR directly. Please feel free to provide injured workers with our 800 number. Notify CBR if your injured employees miss work due to their doctor's orders, as well as when the employee returns to work.

## **STEP 4**

Inform the injured worker that a CBR adjuster will be calling them to discuss the details and process their claim.

***Note:*** Workers' Compensation coverage and benefits are provided under Title 85A. *The Administrative Workers' Compensation Act* (the "Act").

Consolidated Benefits Resources  
Post Office Box 1530  
Tulsa, Oklahoma 74101  
918.594.5170 *telephone*  
800.826.0419 *toll free telephone*  
918.594.5171 *facsimile*

# Employer's First Report of Injury Form (FROI)

**Submit form to:** Consolidated Benefits Resources  
PO Box 1530  
Tulsa, OK 74101  
[Email: newclaim@cbremail.com](mailto:newclaim@cbremail.com)  
Fax: 918-594-5171 of (888) 594-5171  
[www.CBRCloud.com](http://www.CBRCloud.com)

## Employee Information

Full Name of Employee- Last, First, Middle		Date of Birth		Sex
Complete Mailing Address (include, city, state, zip code)			Employee Email Address	
Home Telephone Number		Work Telephone Number		Mobile Telephone Number
Occupation/Job Title	Job Description	NCCI Class Code	Length of Employment: Years:          Months: Date of Hire:	
Organization/Location		Department/Division		Average Weekly Wage

## Employer/Insurance Information

Employer Name				Federal Tax ID#		Telephone Number	
Address		City	State	Zip	Type of Ownership: Private    State Gov't    County Gov't    Local Gov't		
Type of Business (Example: manufacturing, food service, construction)						NAICS Number	
Employer's Insurance Carrier/Own Risk Group Consolidates Benefits Resources/			Policy/Self-Insured Number			Policy Period	
Address PO Box 1530		City Tulsa	State OK	Zip 74101	Telephone Number (918) 594-5170		

## Injury Details

Date of accident/last exposure		Time of accident/last exposure		Time workday began	
Injury Resulted from: Single Incident          Cumulative Trauma          Occupational Disease				Did the employee die? If yes, on what date?	
Date Employer notified	Place of Accident/Occurrence City                  County                  State                  Zip Code			Does employee participate in a certified workplace medical plan: If yes, name of CWMP:	
Last Date employee worked		Has employee returned to work? If yes, on what date?		OSHA Recordable? If so Log Case Number:	
Nature of Injury/Illness					
Identify part(s) of body involved in injury/illness					
Describe activities when injury occurred with details on how event occurred. Include object or substance which directly injured the employee.					
Full Name and address of treating physician (please be complete)					
<b>Additional Information/Comments:</b>					

Signature of Preparer: \_\_\_\_\_ Date: \_\_\_\_\_

Name and Title of Preparer (Please Print): \_\_\_\_\_

## MEDICAL CARE AUTHORIZATION FORM

Approved First Responder Facility

After Hours

### TO BE COMPLETED BY EMPLOYER

Employee Name \_\_\_\_\_  
Nature of Injury \_\_\_\_\_ Body Part(s) \_\_\_\_\_  
Date of Injury \_\_\_\_\_ Time of Injury \_\_\_\_\_  
Authorized Personnel Signature \_\_\_\_\_ Date: \_\_\_\_\_  
Title: \_\_\_\_\_ Employer: \_\_\_\_\_

### TO BE COMPLETED BY PHYSICIAN

Diagnosis \_\_\_\_\_  
Treatment \_\_\_\_\_  
☐ \_\_\_\_\_  
☐ Post accident drug screen performed? Yes/ No \_\_\_\_\_  
☐ O.K. to return to regular duty on \_\_\_\_\_  
☐ Return to see me on \_\_\_\_\_  
O.K. to work light duty beginning \_\_\_\_\_  
with the following limitations \_\_\_\_\_

(Note: It is the philosophy of this company to provide modified duty work when possible.)

☐ Unable to return to work until \_\_\_\_\_

**I declare under penalty of perjury that I have examined all statements contained herein, and to the best of my knowledge and belief, they are correct and complete.**

Physician's signature \_\_\_\_\_ Date: \_\_\_\_\_

This authorization applies to initial evaluation only. Any subsequent treatment, diagnostics, DME's or referrals need to be preauthorized by Consolidated Benefits Resources.

**Notice Prescriptions:** If prescriptions are appropriate, please give the patient a written prescription. Prepackaged prescriptions are not authorized.

PLEASE FORWARD THE COMPLETED ORIGINAL FORM AND YOUR BILL

### CONSOLIDATED BENEFITS RESOURCES

Post Office Box 1530  
Tulsa, Oklahoma 74101  
918.594.5170 *telephone*  
800.826.0419 *toll free telephone*  
918.594.5171 *facsimile*  
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# Healthsystems™ Injured Worker First Fill Prescription Form

## Instructions for: Employer\*

Please complete this form before providing to Injured Worker.

*Last Name, First Name:	
*Date of Injury:	*Date of Birth:
*Employer Name:	

\*Required Information

## Instructions for: Injured Workers\*

To fill your initial (first) prescriptions for a workers' compensation injury, follow these easy steps:

1. Present this form within 15 days of the date you were injured.
2. Locate a participating pharmacy closest to you. For assistance use the following tools:
  - Call: 1.800.758.5779
  - Visit: [www.healthsystems.com](http://www.healthsystems.com) and click on "Pharmacy Search" located under the "Pharmacy Tools button"
  - A sample listing of pharmacies are provided at the bottom of this form

\*For new injuries only

## Instructions for: Pharmacists

Your pharmacy has contracted to participate in the Healthsystems Pharmacy Network. To dispense the patient's first-fill for their workers' compensation prescription:

- Indicate that this is a new workers' comp injury; do not process under an existing injury
- Call the Healthsystems Customer Service Center: 1.800.758.5779
- Process using the Member ID # provided by Healthsystems

### Prescription Processing Information:

Transmit prescription using the following

Healthsystems Customer Service Center phone number: <b>1.800.758.5779</b> (press 1 for retail pharmacy option)		
BIN:  <b>012874</b>	Carrier/Customer ID:  <b>Consolidated Benefits Resources/6000CBRS</b>	* Member ID: (provided by Healthsystems CSC representative)

\*Required Information

## Healthsystems Pharmacy Network

Bi-Lo Pharmacy	Homeland Pharmacy	Medicine Shoppe	Rexall Drug	Tyler Drug
Buy For Less Pharmacy	Hutton Pharmacy, Inc	Osborn Drugs	Rite Aid	Walgreens
Costco Pharmacy	Kmart	Pharmacy Solutions, LLC	Sam's Club	Wal-Mart
CVS Pharmacy	Lassiter Drug	Pharmcare OK Inc	Spoon Drugs Inc	Winn Dixie Pharmacy
Drug Warehouse	Mays	Pyramid Pharmacy	T M Pharmacy Inc	Western Oaks Pharmacy
Fountain Park Pharmacy	Med-X Drug	Ralphs Pharmacy	Target	Westview Pharmacy
Harrison Discount Drug	Medicap Pharmacy	Reasors Pharmacy	The Apothecary	

Call 1.800.758.5779 or visit [www.healthsystems.com](http://www.healthsystems.com) to see a full list of network pharmacies.

**The injured Worker, in many states, has the free, full and absolute choice in the selection of a pharmacy or pharmacist.  
The above information is provided if the injured worker needs assistance in locating a pharmacy.**

## Consent for Release of Protected Health Information

I, \_\_\_\_\_ (Circle) Patient, Parent, Guardian, legal custodian of:

\_\_\_\_\_  
(NAME OF PATIENT)

DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

authorize the use or disclosure of the Protected Health Information described below to be provided to or obtained by the following:

Name of individual/company to receive PHI:

Name of individual/company to disclose PHI:

Workers' Compensation Claims  
Consolidated Benefits Resources  
P.O. Box 1530  
Tulsa, Oklahoma 74101

\_\_\_\_\_  
\_\_\_\_\_

Information authorized for use or disclosure, or to be obtained:

- ☐ All medical information concerning this patient.  
☐ Medical information of this patient compiled between the dates of \_\_\_\_\_ and \_\_\_\_\_.  
☐ Only: \_\_\_\_\_

The information will be obtained, used and/or disclosed for the following purpose(s) only:

- ☐ Insurance      ☐ Continued treatment      ☐ Legal      ☐ At the request of the patient or patient's representative  
☐ Workers' Compensation Benefits      ☐ Other (specify) \_\_\_\_\_

Date Authorization expires: \_\_\_\_\_ (if no date is selected, this Authorization will expire in one (1) year from the date signed below).

I understand:

- I may revoke this authorization at any time, in writing, except revocation will not apply to information already used or disclosed in response to this authorization. I may revoke this document by presenting my written revocation to Claims Manager of Consolidated Benefits Resources.
- I release the entities listed above, their agents and employee from any liability in connection with the use or disclosure of the protected health information covered by this authorization. The entity authorized to disclose the information will be compensated by the recipient for the disclosure, except for the cost of copying and mailing as permitted by law.
- Information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and no longer protected by federal law. However, the recipient may be prohibited from disclosing substance abuse information under the Federal Substance Abuse confidentiality requirements.
- I have the right to inspect the health information to be released and I may refuse to sign this authorization.
- Unless the purpose of this authorization is to determine payment of a claim for benefits, the requesting entity will not condition the provision of treatment or payment for my care on my signing this authorization.

The information I authorize for release may include records which may indicate the presence of a communicable or noncommunicable disease, or venereal disease which may include, but is not limited to, diseases such as hepatitis, syphilis, gonorrhea, and the human immunodeficiency virus, also known as acquired immune deficiency syndrome (AIDS). I further understand that my medical information may indicate that I have been treated for psychological or psychiatric conditions or substance abuse.

Signature of Patient or Representative \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_  
Employer

\_\_\_\_\_  
Representative's Relation to Patient

\_\_\_\_\_  
Employer Address

\_\_\_\_\_  
Signature of Witness \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_  
Date Authorization expires

Notice of Rights: Information in your medical records that you have or may have a communicable or noncommunicable disease or venereal disease is made confidential by law and cannot be disclosed without your permission except in limited circumstances including disclosure to persons who have risk exposures, disclosure pursuant to order of a court or the Department of Health, disclosure among health care providers or disclosure for statistical or epidemiological purposes. When such information is disclosed, it cannot contain information from which you could be identified unless disclosure of that identifying information is authorized by you, or by an order of a court or the Department of Health.

**A COPY IS AUTHORIZED AS AN ORIGINAL**

# Occupational Injury or Illness Supervisor Report

The accident should be investigated by the supervisor of the injured employee or department involved. It should be completed soon as possible to obtain the most accurate information.

Date of Injury:		Date Reported:		Employer Name:	
Name of Employee:				Occupational Title:	
Time Work Shift Began: AM/PM		Time Accident Occurred: AM/PM		Day of week M T W T H F S S U	
Location:					
<b>Injury Type (Circle)</b>					
Foreign Body in Eye	Animal, Insect, Human Bite	Fracture	Burn (Chem, Liquid, Electrical)		
Cut/Puncture	Hernia/ Rupture	Amputation	Exposure (Blood/ Body Fluid)		
Abrasion/Scratches	Heart Attack/Stroke	Sprain/Strain	Skin Irritation/ Dermatitis		
Bruise/Contusion/Crushing	Hearing Impairment	Death	Other		
Concussion/ Loss of	Exposure (Chem. Temp. Elect)				
<b>Injury Cause (Circle)</b>					
Struck by/ Against Object	Caught in/Under/ Between	Jumping or Climbing	Animal, Insect, Human		
Fall-Same Level, Different Level	Pushing/Pulling/ Lifting/ Carrying	Noise	Repetitive Motion/Trauma		
Hot Object, Substance or Fire	Vehicle Accident/ Struck by Vehicle	Slipping/Tripping	Other		
Was injury caused by another person, faulty/broken equipment, a vehicle?    Yes    No					
If yes, explain:					
<b>Body Part Injured (Circle)</b>					
Head/Neck/Face/Mouth	Wrist    L / R	Hips/ Buttocks	Arm    L / R	Elbow    L / R	
Eye    L / R	Hand    L / R	Fingers    L / R    Digit:	Pelvis/ Groin	Shoulder L / R	
Ear    L / R	Back    (Upper Lower)	Knee L / R	Ankle    L / R	Foot    L / R	
Leg    (Thigh Calf)	Toes L / R    Digit:	Respiratory	Other	No Physical Injury	
Chest/Abdomen Including internal organs					
<b>First Aid or Medical Treatment</b>					
Was first aid given?	Yes    No	If yes, by whom:			
Was medical treatment required by a physician or hospital?	Yes    No	Physician/ Hosp Name, Address, and telephone number:			
As a result of your investigation, what do you believe occurred and why?					
From your investigation is the validity of the accident in doubt?    Yes    No    If yes, explain why.					
Was a third party at fault?    If yes, explain					
Were there any witnesses? If yes, please list and have witness complete attached form					
<b>Name</b>	<b>Address</b>		<b>Phone</b>	<b>Date</b>	
<b>Supervisor's Signature:</b>			<b>Date:</b>		

# WITNESS/CO-WORKERS STATEMENT

I, \_\_\_\_\_ was present at the time that employee  
\_\_\_\_\_ was reported to have received an on-the-job injury.

I did \_\_\_\_\_ did not \_\_\_\_\_ witness the injury that occurred.

The following is a brief description of what I observed on \_\_\_\_\_ at approximately \_\_\_\_\_ a.m./p.m.


*I declare under penalty of perjury that I have examined all statements contained herein, and to the best of my knowledge and belief, that they are correct and complete.*

\_\_\_\_\_  
Witness Date

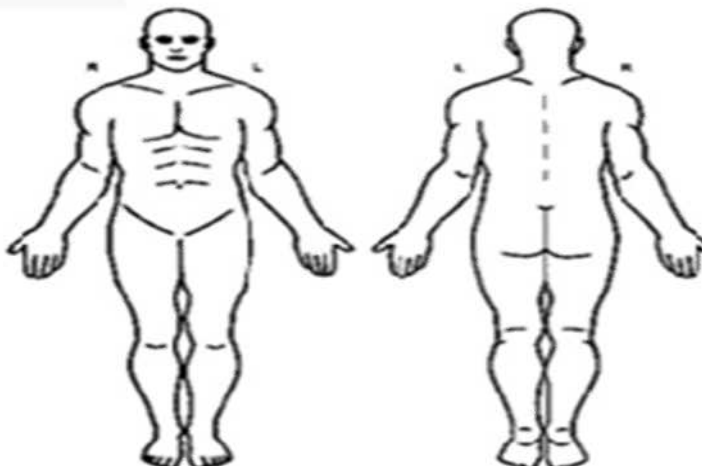
\_\_\_\_\_  
Employer

**Send Original To:**  
**CONSOLIDATED BENEFITS RESOURCES**  
Post Office Box 1530  
Tulsa, Oklahoma 74101  
918.594.5170 *telephone*  
918.594.5171 *facsimile*

***Any person who commits workers' compensation fraud, upon conviction, shall be guilty of a felony.***

# Occupational Injury or Illness Employee Report

It should be completed soon as possible to obtain the most accurate information.

Employee Name:		Employer:																																								
Explanation of injury (How, When, Where)																																										
Date you first noticed the pain?		Did this pain develop gradually?	Or suddenly?																																							
If the pain developed suddenly, exactly what were you doing when the pain was felt?																																										
If nothing unusual or unexpected happened, what do you think caused the pain?																																										
List body parts injured:																																										
Have you discussed this pain with anyone at work? If yes, with whom and when? Yes    No																																										
Have you had any recent non-work-related injuries/illnesses? If yes, please list: Yes    No																																										
If the above answer is yes, what was the problem, when did it occur, and what (if any) medical treatment did you receive?																																										
<b>Show part(s) of the body injured, noting the longevity, type and degree of pain.</b>																																										
On the diagram below, indicate the location, description, and level of pain you are experiencing at this time. Example: "A-6= Ache- Severe pain"																																										
		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="3"><b>Note type of pain:</b></td> </tr> <tr> <td style="width: 33%;">A = Ache</td> <td style="width: 33%;">B = Burning</td> <td style="width: 33%;">P = Pins &amp; Needles</td> </tr> <tr> <td>N = Numbness</td> <td>S = Stabbing</td> <td>O = Other</td> </tr> <tr> <td colspan="3"><b>Note level of pain:</b></td> </tr> <tr> <td style="text-align: center;">0</td> <td colspan="2">No Pain</td> </tr> <tr> <td style="text-align: center;">1</td> <td colspan="2">Mild pain, you are aware of it, but it doesn't bother you</td> </tr> <tr> <td style="text-align: center;">2</td> <td colspan="2">Moderate pain that requires medication to tolerate the</td> </tr> <tr> <td style="text-align: center;">3</td> <td colspan="2">pain More severe pain</td> </tr> <tr> <td style="text-align: center;">4</td> <td colspan="2">Severe pain</td> </tr> <tr> <td style="text-align: center;">5</td> <td colspan="2">Intensely severe pain</td> </tr> <tr> <td style="text-align: center;">6</td> <td colspan="2">Most severe pain, unbearable</td> </tr> <tr> <td colspan="3"><b>Was medical treatment away from the job site offered?</b></td> </tr> <tr> <td colspan="3">Yes    No</td> </tr> </table>		<b>Note type of pain:</b>			A = Ache	B = Burning	P = Pins & Needles	N = Numbness	S = Stabbing	O = Other	<b>Note level of pain:</b>			0	No Pain		1	Mild pain, you are aware of it, but it doesn't bother you		2	Moderate pain that requires medication to tolerate the		3	pain More severe pain		4	Severe pain		5	Intensely severe pain		6	Most severe pain, unbearable		<b>Was medical treatment away from the job site offered?</b>			Yes    No		
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Yes    No																																										
If treatment was offered, but declined, please sign:																																										
Have you ever received medical treatment for the injured body part(s) listed above? If so, please note the date and physician/hospital where treatment was rendered.		Yes	No																																							
I declare under penalty of perjury that I have examined all statements contained herein, and to the best of my knowledge and belief they are correct and complete.																																										
Employee Name (Print):		Date of Birth:																																								
Employee Signature:		Date:																																								



# Mandatory Medicare Reporting/Child Support Lien Requirement

\*\*\*\*\* Please complete this form with each report of injury\*\*\*\*\*

Medicare now requires mandatory reporting of Workers' Compensation claims. The purpose of the reporting process is to enable Centers for Medicare & Medicaid Services (CMS) to correctly pay for the health insurance of Medicare beneficiaries by determining primary versus secondary payer.

**To be completed by the employee (Please print)**

Date: \_\_\_\_\_

Injured Worker Name: \_\_\_\_\_  
(Name as it appears on your social security card)

Date of Birth \_\_\_\_\_

Dear Injured Worker, please provide an answer to the following questions:

**YES NO**

<input type="checkbox"/>	<input type="checkbox"/>	Are you currently on SSDI? (Social Security Disability)
<input type="checkbox"/>	<input type="checkbox"/>	Have you ever applied for SSDI?
<input type="checkbox"/>	<input type="checkbox"/>	Do you anticipate filing for SSDI within the next 30 months?
<input type="checkbox"/>	<input type="checkbox"/>	Are you a Medicare beneficiary?
<input type="checkbox"/>	<input type="checkbox"/>	Have you or are you currently participating in a Medicare Advantage Plan? (This is a Medicare supplement product purchased from a private carrier such as Humana, Blue Cross Blue Shield etc.) If so, name of Carrier: _____
<input type="checkbox"/>	<input type="checkbox"/>	Do you anticipate filing for Medicare benefits in the next 30 months?
<input type="checkbox"/>	<input type="checkbox"/>	If you are on Medicare, What is your Medicare Beneficiary Identifier Number (MBI)? _____
<input type="checkbox"/>	<input type="checkbox"/>	Are you in End Stage Renal Disease?
<input type="checkbox"/>	<input type="checkbox"/>	Do you have a Child Support Lien against you? If so, Which State? _____

Signature of Injured Worker

Date

PLEASE FORWARD THE COMPLETED FORM TO:

## CONSOLIDATED BENEFITS RESOURCES

Post Office Box 1530  
Tulsa, Oklahoma 74101  
918.594.5170 *telephone*  
918.594.5171 *facsimile*

**Workers' Compensation-Sick/Annual Accrued Leave Election Form**

*The Educational Institution shall provide the benefits established under the Workers' Compensation Code to all educational institution employees who are injured in on-the-job accidents. All regular employees who are injured in on-the-job accidents shall receive statutory benefits including medical expenses, temporary compensation and benefits for permanent disability or death and are allowed to make an election to supplement their temporary compensation.*

I suffered an on-the-job injury on (month, day, year) \_\_\_\_\_, while working for the educational institution. As a result of the injury, I acknowledge that I am entitled to receive temporary disability compensation according to the Workers' Compensation Code of Oklahoma. I further understand that I am entitled to receive such compensation for a period of time as may be provided for by law. I have accumulated certain sick leave/personal leave benefits, because of my employment, which are available to me when I am unable to work because of illness or injury.

**Place an "X" in the appropriate option(s) below**

Mark One: ☐ Certified ☐ Support Personnel

1. ☐ I am electing to have my workers' compensation benefits supplemented by deducting a pro-rated portion from my accrued sick/personal leave time.

**Number of days (To be filled in by a Human Resources representative)**

I understand that by choosing to be paid my accrued sick leave/personal leave in addition to the temporary disability provided by law, I will be paid my sick leave/personal leave on a pro-rated basis to the extent that I will receive my full wages until I return to work or the number of sick leave/personal leave days I have are exhausted. I understand that after the number of specified sick leave/personal leave days are exhausted, I will receive temporary disability compensation for a period of time as may be provided for by law. I understand that my accrued sick leave/personal leave benefits will be decreased on a prorated basis by those days I use as a result of making this election.

2. ☐ I am electing to be paid for the waiting period by deducting \_\_\_\_ days of wages from my sick/personal accrued leave time

Under the Workers' Compensation Code, temporary benefits begin the **fourth** day off work due to an on-the-job injury. The first three calendar days are considered a waiting period during which time temporary benefits are not paid, but I request that I be paid my accrued but unused sick leave/personal leave to cover these \_\_\_\_ days.

**(Note: if you are electing to be paid a supplement to your weekly workers' compensation benefits; and also, to be paid for the waiting period, you must mark your election to both numbers 1 & 2.)**

3. ☐ I do not authorize the use any of my accrued sick leave/personal leave benefits while I am off work due to my on-the-job injury. I will be paid only the Workers' Compensation benefits allowed by law.

Name \_\_\_\_\_  
Last First Middle

Address \_\_\_\_\_  
Number and Street City State Zip Code

Institution: \_\_\_\_\_ Department \_\_\_\_\_ Job Title \_\_\_\_\_

Signature of Employee \_\_\_\_\_ Date \_\_\_\_\_

Witness: \_\_\_\_\_  
Institution Representative